



THE KITALE NATIONAL POLYTECHNIC

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Approved  
for signing  
30/8/2023



30<sup>TH</sup> SEPTEMBER, 2023

## JOB VACANCY

Kitale National Polytechnic is looking for **TWO** experienced and knowledgeable Virtual Desktop Infrastructure (Jitume Lab) attendants under the Kitale National Governing Council

### Terms of Employment

- One year Contract, renewable based on performance

### Key Responsibilities

- Diagnose, troubleshoot, and resolve hardware and software issues for both internal systems and client-facing environments.
- Provide technical support to end-users.
- Install, configure, and maintain computer systems, networks, and peripherals.
- Collaborate with colleagues to identify opportunities for enhancing system performance, security, and efficiency.
- Assist in the development and implementation of ICT projects, ensuring timely completion and adherence to quality standards.
- Maintain accurate documentation of technical procedures, configurations, and issue resolutions.

### Qualifications

- Diploma in ICT from a recognized institution.
- Proficiency in C++ programming language.
- Proficiency in hardware and software support and maintenance.
- Minimum of two years of working experience in a busy cybercafe environment.
- Strong understanding of computer hardware, software, and networking.
- Excellent problem-solving skills and the ability to troubleshoot technical issues.
- Effective communication and interpersonal skills.
- Ability to work both independently and collaboratively within a team.
- Attention to detail and a commitment to delivering high-quality results.
- Demonstrated ability to adapt and learn new technologies quickly.

If you meet the above qualifications, please send your CV, certificates and testimonials to **THE CHIEF PRINCIPAL, KITALE NATIONAL POLYTECHNIC, P.O. BOX, 2162-30200, KITALE**, not later than 7<sup>th</sup> September 2023.

WE RESERVE THE RIGHT TO ACCEPT OR REJECT ANY APPLICATION

Only shortlisted candidates will be contacted.

**The Polytechnic** is an "Equal Opportunity" Employer and does not discriminate on the basis of gender/ethnicity and/or disability.